

Faculty Updates for The HIVE Spring 2021:

- **Update your Saved Links** – Due to an update in the authentication method for The HIVE, if you have saved bookmarks or favorites to your login page, you may have to **re-save them to the new login page** <https://csbsju.starfishsolutions.com/starfish-ops/>. Be sure to test your links as the semester gets underway. You can also always follow the log-in button from The HIVE's homepage on the CSBSJU website at <https://www.csbsju.edu/the-hive>
- **COVID Residency Exemption – online learner flags have been updated for Spring 2021** - For instructions on how to filter your student list to see those who have been granted and exemption to the residence requirement go to <https://www.csbsju.edu/the-hive/about-the-hive/alert-rules#Filtering>
- **Pre-Arrival Testing Compliance** – Students returning to campus for Spring 2021 need to complete the steps outlined in messaging that has gone out to students from the Student COVID Coordinator and Student Development. Students with RESOLVED flags are cleared to be present on campus, in classes, in the dining hall and campus facilities. See details about the flag and how to check if the students in your classes are in compliance at <https://www.csbsju.edu/the-hive/about-the-hive/alert-rules#PreArrival>
- **High Five Notifications** – Instructors will no longer receive an email notification each time a student visits XPD or the Writing Center. Instructors will still be able to view the “Thank You For Visiting” high five either on an individual student’s record, on the tracking items tab for that student or from the “Students” channel on “Tracking” tab you can review students who have a high five/tracking item in list view.
- **Mobile Responsive Dashboard for Students** - Students will soon have an updated dashboard that is adaptive to phones, tablets, or computers. The new dashboard is organized by tiles. There are dashboard tiles for their HIVE calendar (classes –with link to instructor from course, appointments scheduled via a HIVE Calendar, assignments coming in from Canvas), Notifications (active flags, referrals, to-do items), Their Connections (advisors, FRs/RDs, coaches), Their Services and High Fives (recent/active). [Review details here](#)
- **The Spring 2021 Progress Survey Schedule** has been posted and can be found on The HIVE Faculty website or by following [this link](#).
- **The HELP Link is moving** - The link to “Help” will be moving into the faculty/staff main menu so that it can be more easily found. There will be links to the Starfish Help Center as well as the website for The HIVE, and CSB/SJU Help Desk.
- **Attendance - Printed Roster** - When faculty members using Firefox tried to print a roster, student photos were not always displaying. Now, faculty members can consistently print rosters with photos in Firefox.
- **Phone Numbers** - When users selected a phone number and opened an app to make the call (if accessing The HIVE from a phone or computer with VOIP calling), the phone number was not dialed correctly. This issue has been fixed and selected phone numbers can now be dialed successfully.

