Meal Plan Terms and Conditions

Academic Year 2021-2022

1. Costs
   a. You agree to pay the meal plan rate determined by the Board of Directors and the College of Saint Benedict. Your rate is determined by the meal plan that is assigned or selected, as determined by your residency.
   b. CSB Culinary Services reserves the right to change the approved contract rates during the term of the contract by giving a 30-day advance notice. Changes will be dependent on a change in the academic year schedule and/or break schedule.
   c. As the purchaser, you agree that the meal plan is to be used for and by you, with the exception of guest passes.
   d. Failure to review and accept associated meal plan costs and terms and conditions by the 10th academic day of each semester means that you accept the charges to your account, agree to the meal plan terms and conditions, and waive your right to dispute your meal plan enrollment.

2. Eligibility
   a. All first- and second-year cohort students living in residence halls are required to be on the Continuous meal plan.
   b. 3rd and 4th year cohort students living in residence halls will be defaulted to the Continuous Meal Plan but have the option to choose the Continuous Meal Plan or Bennie Meal Plan.
   c. Students living in apartment-style housing, will be defaulted to the Bennie Meal Plan, but have the option of any currently available meal plan or may opt out of a meal plan.
   d. Students living off-campus will be defaulted to No Meal Plan but have the option of any currently available meal plan.

3. Dates
   a. Dates and detailed information for Fall and Spring semester meal plan availability can be found online at: csbsju.edu/csb-culinary-services/campus-meal-plans/meal-plan-availability
   b. Meals are served seven (7) days a week at various locations across campus while classes are in session. Hours may be found online at: csbsju.edu/csb-culinary-services

4. Usage
   a. You must present your CSBSJU ID Card to the cashier to use your meal plan.
b. Meal plans are to be used by and for the purchaser, with the exception of guest passes.

c. Continuous meal passes may be used hourly. A 1-hour reuse delay is placed on continuous meal passes. Additional entries before the 1-hour reuse delay has expired can be purchased with bucks.

d. Students with the Continuous meal plan have 4 guest meals to allow a guest to eat with them.

e. All bucks purchases made at a retail dining location are at a la carte pricing.

f. At the conclusion of each semester, remaining meal plan balances (unused meals and bucks) are forfeited and non-refundable.

5. Health and Safety

a. As in any community dining establishment, dining on campus brings many individuals such as students, staff, faculty, and community members in contact with one another. CSB Culinary Services will implement reasonable public health and safety measures regarding infectious disease as recommended by the applicable public health authorities. CSB Culinary Services encourages all individuals to follow the recommended public health guidelines, but it cannot control the behavior of any particular individual. As a result, the College of Saint Benedict is not and will not be liable for any public health threat to which a student or visitor may be exposed, including but not limited to the transmission of any infectious disease such as COVID-19.

b. Students and dining guests are expected to follow the health and safety measures implemented by the College as recommended by the Centers for Disease Control and other applicable public health authorities during a public health crisis. The health and safety measures may be subject to modification as the public health guidance changes.

c. CSB Culinary Services does not assume any liability for adverse reactions to food/drink consumed, the presence of a foreign body in food/drink, or items with which one may come into contact while eating/drinking or purchasing items at any dining location or retail location.

6. Dietary Needs and Restrictions

a. Menus in Culinary Service dining operations are created in efforts to satisfy nutritional needs for medical dietary requirements. Customers with food allergies or special dietary needs are encouraged to read the information found at www.csbsju.edu/csb-culinary-services and contact our staff regarding available resources, including the Culinary Services Registered Dietician.

b. INSERT WEBSITE WEB MENU DISCLAIMER

7. Changes

a. Meal plans may not be sold or transferred to another student.

b. You may change your meal plan online until the 10th academic day of each semester, if eligible by your residency.
c. If you change your residency, and the change impacts your meal plan residency eligibility, you have five (5) business days from the effective date of the transfer to change your meal plan if you so choose.

d. If you change residency to a residence hall as a 3rd and 4th year cohort students, you must choose either the Continuous Plan or the Bennie Plan within five (5) business days from the effective date of transfer. If a meal plan is not chosen, the Continuous Plan will be assigned.

8. Cancellations & Refunds
a. In the event your residence hall contract is cancelled, your meal plan will be cancelled automatically on the date provided by Residential Life or the last day of usage.

b. Meals missed because of late move-in, specific diets, religious beliefs and activities, employment, or classes scheduled during the meal hours are not refundable.

c. Refunds for cancelled meal plans or changed meal plans (due to residence changes, dietary restriction appeals, etc.) will be subject to the Culinary refund schedule or actual usage, whichever is greater.

9. Meal Contract Terminations
a. In the event all or a portion of the university housing and dining systems and/or supply chain becomes unavailable as determined by the college, due to an unforeseeable circumstances including, but not limited to, natural disaster; fire; flood; tornado; war; embargo; health epidemic or pandemic; quarantine; riots; civil disobedience/unrest; strikes, lockouts, or other labor disturbances; acts of God; or declaration of emergency, CSB Culinary Services may terminate this contract without prior notice.

b. CSB Culinary Services is not responsible for providing alternative dining to the student once a contract is terminated.

c. Credits or refunds for unused meal plan components may be issued at the college’s discretion.